



Posting #: 2024-030
Position: Supportive Care Social Worker
Posted: January 9, 2024
Deadline: Until position is filled

Supportive Care Social Worker

Full-Time Contract Position (January 2024—September 2025), 37.5 hours per week

JOB SUMMARY:

Carpenter Hospice is an 11-bed home in the heart of Burlington that offers resident-based care to individuals in the last stages of their lives, and community-based programs for individuals dealing with grief or a life-limiting illness. It is an exciting time to be joining Carpenter Hospice as we expand our resident and community services in Burlington and surrounding areas.

The Supportive Care Social Worker is a newly created dynamic role in our organization. As a member of the Community and Supportive Care Team, you will be responsible for direct care supporting intake/assessment, case management/care coordination for residents of the hospice, in addition to the delivery of anticipatory grief support, and bereavement care. This is a highly collaborative position, and the Social Worker will be a member of an interdisciplinary team.

KEY RESPONSIBILITIES:

In collaboration with other members of the care team, you are responsible for integrating social work practice into the intake/admission process, supporting the psychosocial needs of residents and their families, systems advocacy, and providing aftercare and bereavement support. The Supportive Care Social Worker is responsible for developing community partnerships and collaborations, liaising with external stakeholders and referral sources. Other responsibilities include:

- Setting and achieving program goals that align with the organization's strategic priorities and mission, vision, and values.
- Developing programs and services in collaboration with the Community and Supportive Care Team that are responsive to the needs of clients and families.
- Ensuring the timely provision of service across the continuum of care, including community and home-based support
- Facilitating support groups and workshops.
- Facilitating care coordination for residential clients, collaboratively supporting the psychosocial needs of residents and their families
- Establishing and maintaining community partnerships to ensure an integrated approach to programs and services.
- Maintain community relationships for referrals and program development.
- Facilitating assessment, training, supervision, and retention of volunteers.
- Working with other members of the Community and Supportive Care Team to create a quarterly organizational program calendar.
- Participating in budget planning, identifying needs and goals for the program

THE IDEAL CANDIDATE:



- Master's Degree in Social Work preferred, Bachelor's Degree in Social Work with extensive relevant work experience will be considered.
- Demonstrated experience with case management and care planning.
- Experience mentoring and managing volunteers, leading to productive outcomes for the volunteers and the organization.
- Demonstrated ability to manage challenging situations, effectively utilizing negotiation and conflict resolution skills.
- Knowledge of the healthcare system, hospice/palliative care philosophy, grief and bereavement and community resources.
- Continued learning and commitment to integrating of Equity, Diversity, and Inclusion (EDI) principles and demonstrated capacity in Anti Oppressive Practice
- Additional education/training in mental health and crisis intervention is an asset.
- Excellent organizational and communication skills to successfully manage multiple priorities in a complex work environment.
- Comfort with ambiguity in a developing role
- Strong computer, internet, and database skills.
- Excellent team player with high energy and enthusiasm.
- Experience in palliative care is preferred.

OTHER REQUIREMENTS:

- Ability to work flexible hours including evening hours and weekends to meet the needs of clients and families.
- Ability and means to travel as needed.
- Required to provide a satisfactory current Criminal Reference Check (CPIC) including a Vulnerable Sector Check prior to hire.

To apply, please email your resume to **HR@thecarpenterhospice.com**

At Carpenter Hospice, we are committed to fostering an inclusive and accessible environment. We are dedicated to building a workforce that reflects the diversity of the community. Should you require accommodation during any phase of the recruitment process, please indicate this in your cover letter. For any assistance, please contact the Human Resource Department at 905-631-9994 extension 144

We thank all applicants for their interest in Carpenter Hospice. Only qualified candidates selected for interviews will be contacted.