

# Personal Support Worker (PSW)

## Making Moments Matter

Carpenter Hospice is a home in the heart of Burlington that offers both residential-based care and community-based programs to people living with a life limiting illness. It lets residents spend their final days together with loved ones in an environment that is peaceful, comfortable and meaningful. It provides support to program participants with psychosocial, mental-emotional, and practical support, and those who care for them, in a friendly and caring setting. It is staffed by a dedicated team of professionals and volunteers who provide compassionate, palliative care to meet needs and ensure that each moment counts.

## Personal Support Worker (PSW) (2 Part time Positions and Casual positions)

### Summary

Under the supervision of the Resident Care Coordinator and the direction of the RN or RPN, the Personal Support Worker (PSW) assists with the resident's personal care and daily living activities. As part of the interdisciplinary team, the PSW contributes to the development, implementation and communication of the resident's care plan and reports any substantial findings and/or changes in resident's condition and actively contributes to solutions. The PSW provides high quality end of life care utilizing highly honed observation and communication skills. The PSW directs and work with the Resident Care Volunteers to deliver safe, patient centered end of life care.

### Professionalism

In the role of PSW, you are expected to demonstrate professionalism through excellence in knowledge, judgement and behaviour. In the course of your duties, you will consistently demonstrate our core values of respect, honesty and equity. You will honour confidentiality and the autonomy our residents and staff. You will demonstrate appropriate conflict resolution strategies and participate in reflective practice to identify challenges and contribute to solutions.

### Duties

- Provide direct personal care including but not limited to personal hygiene, mobility/safety, toileting and nutritional needs
- Conduct clinical assessments and assess the need for Registered staff assessment
- Assisting with ambulation, positioning and transferring using mechanical lifts such as a Hoyer lift
- Documents appropriately in charts
- Perform housekeeping duties such as cleaning, laundry and preparing meals as necessary
- Assist with stocking of supplies and resident care inventories
- Provide care of body after death
- Work with volunteers to ensure quality program services and therapies
- Other duties as required.

### Position Requirements

- Current Personal Support Worker certification with good clinical, observation, and communication skills
- Minimum 2 year experience working in palliative care
- Experience of working with adults with chronic disease or debilitating illness
- Fundamentals of Palliative Care Certification an asset
- Some experience working with community-based support or services preferred
- Willingness to work as part of a team, under the direction of the Wellness Program Coordinator or their designate, and with volunteers
- Excellent interpersonal skills, able to communicate in a sensitive and compassionate manner
- Good judgement
- Culturally sensitive

Schedule of Hours Minimum of one shift per month, working 12-hour shifts, days, nights weekends and holidays

#### Working Conditions

- Ability to move/lift 20 lbs repeatedly and without restrictions
- Ability to sit or stand for long periods of time
- Ability to walk, reach with hands and arms, twist, stoop, kneel or crouch using safe body mechanics
- Ability to work safely with bodily fluids and potentially infectious diseases, using personal protective equipment when required
- Ability to work safely with hazardous materials such as oxygen, cleansers, medications etc.

Note: The Carpenter Hospice does not require mandatory inoculation against influenza, Hep A + B, however we recommend these inoculations and suggest talking to your primary healthcare practitioner about such precautions.

#### How to Apply

We encourage all candidates with the right skill mix and abilities to please send résumés by email before the closing date of May 24, 2020 to [admin@thecarpenterhospice.com](mailto:admin@thecarpenterhospice.com).

Carpenter Hospice is an equal opportunity employer.

Job Types: Part-time, Casual